

# Customer Information

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_

Home Phone \_\_\_\_\_

Cell Phone \_\_\_\_\_

E-mail \_\_\_\_\_

We Accept; Cash



For Credit Card Payment Please Call,  
Cochran Oil 302-654-3333

or

Federal Mechanical 302-656-2998

- Gas Heat with Air Conditioning **\$199.00**
- Heat Pump with Air Conditioning **\$199.00**
- Oil Heat with Air Conditioning **\$349.00**  
(Note: Must Use Cochran Oil)
- Oil Heat Only **\$329.00**  
(No Air Conditioning) (Note: Must Use Cochran Oil)
- Air Conditioning **\$109.00**
- Early Season Tune-up Heater or Air Conditioning **\$88.00**

### Assignment

The customer is hereby authorized to assign this agreement to any future purchaser of the property who agrees to assume the obligations and conditions in the agreement in writing and becomes a credit approved customer. This plan is understood to have no refund value from our company.

# Cochran Oil & Propane Fuel Agreement

I agree to purchase and accept delivery for my requirements of heating oil or propane as detailed below under the terms and conditions specified.

**C.O.D.**  
(Payment made at the time of delivery)

**CHARGE**  
(Payment is due on a credit card at time of order)

**BUDGET**  
(Ten equal monthly payments the first payment is due starting on the first day of June and monthly thereafter)

**Automatic Delivery**  
(Your consumption is calculated based on daily temperatures Deliveries will be automatically made accordingly)

**Will Call**  
(You must call as you need oil, the minimum delivery is 25 gallons & 24 hour notice is suggested)

We Accept; Cash



Signed \_\_\_\_\_

Applicant Date

Signed \_\_\_\_\_

Applicant Date

Customers Tank Size \_\_\_\_\_

Gallons

### Cancellation Policy:

Delivery of oil will continue year to year unless 30 days written notice is received by **COCHRAN OIL COMPANY** or if credit terms have not been met.

**Cochran Oil & Propane**  
302-654-3333

**Federal Mechanical**  
PLUMBING HEATING & AIR CONDITIONING  
302-656-2998

229 Hillview Ave.  
New Castle, DE 19720

[www.CochranOil.com](http://www.CochranOil.com)

**CALL TODAY**

**FREE Hot Water Heater**  
with any size premium  
Heating / AC Unit  
(up to 5 ton unit)

Mention Code #104

**\$300.00 OFF**

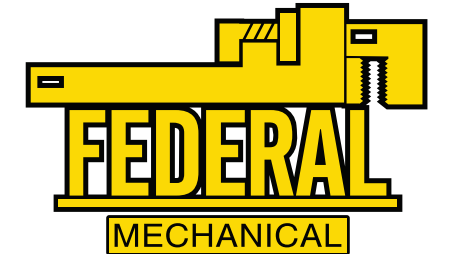
Any Complete Air Conditioning System Installation

Mention Code #101

**\$100.00 OFF**

Any Outdoor Air Conditioning Unit Replacement

Mention Code #102



PLUMBING, HEATING & AIR CONDITIONING  
(302) 656-2998

**Maintenance & Service Plans For Heaters Air Conditioners Oil Delivery Plans & Propane Delivery**  
[www.CochranOil.com](http://www.CochranOil.com)

## Maintenance Plans

**Gas Heat with Air Conditioning** **\$199.00**

**Heat Pump with Air Conditioning** **\$199.00**

**Oil Heat with Air Conditioning** **\$349.00**  
(Note: Must Use Cochran Oil)

**Oil Heat Only** **\$329.00**  
(No Air Conditioning)  
(Note: Must Use Cochran Oil)

**Air Conditioning** **\$109.00**  
(No Heater Unit Attached)

We Accept; Cash    

### OTHER SERVICES:

**BOILERS CENTRAL AIR CONDITIONING  
FURNACES WATER HEATERS BURNERS  
OIL TANK REPLACEMENT TIMED THERMOSTATS  
SEWER LINES HUMIDIFIERS  
PLUMBING REPAIRS & INSTALLATIONS  
GAS CONVERSIONS**

### Early Season Tune-up

(No Contract)

**Heater Tune-up** **\$88.00**

Inspect heater for safety, (all parts functioning to acceptable levels) check air filter, check gas valves for proper pressures.

OR

**Air Conditioner Tune-up**

Check freon pressures, check air filters, check condensation drainage, inspect thermostat for proper function, check for proper air flow.

**Note:** (either service is available if you choose not to purchase a maintenance agreement) (a tune-up does not provide discounts on parts and labor like our Maintenance agreements)

## Oil Heat

Our maintenance plans for an oil furnace include the following:

The parts detailed are covered should they become defective from normal wear and tear.

**Oil Tank and Accessories** (indoor 275 gal. \$100.00 max job allowance)

**Combustion Chamber** (\$50.00 job allowance)

**Circulation Motor** (one to living room area; \$50.00 job allowance for one piece circulator. Each additional circulator can be covered for \$25.00 each)

**Aquastat** (\$50.00 max. parts allowance)

**Stack Relay Control**

**Cad Cell Relay** (\$50.00 max. parts allowance)

**Control Wiring**

**Circulator Coupling**

**Thermostat** (plain heating only; living room area)

**Oil Burner Parts:** burner motor, burner fan, oil pump, pump screen, ignition parts, burner coupling nozzle

**Oil Filter and Oil Filter Cartridge**

**Delayed Action Oil Valves**

**Emergency Switch**

**Blower Motor** (1/3hp; allowance for larger)

**Fan Limit Control**

**Fan Belt and Pulley**

**Please Note:** Cochran Oil Must Supply all of the oil in your furnace to be eligible for and maintain our Oil Furnace Maintenance Plan. Oil Furnaces require clean oil from a dependable, trustworthy source. Cochran Oil must provide your heater oil or the contract is void.

### Parts and Services Not Covered

Ductwork, cabinets, insulating material, main power service and electrical wiring, indoor air quality products (i.e. humidifiers, electronic air cleaners), system accessories or enhancements, grill registers, diffusers, failures in physical appearance such as scratches, dents, rust, ect., refrigerant systems using other than R22 or R410A, any other part not included in the original manufacture of the system, freight, units over 5 ton (100,000 btu), commercial units, rooftop units or hanging units.

**Free Estimates & Financing Available**

## Air Conditioning

Our maintenance plans for an air conditioner include the following:

**20% Off Any Service Invoice**

**Credit Towards Upgrade / Replacement**

**Same Day Emergency Service**

**No Overtime Charges** (nights, weekends or holidays)

**Clean Condenser Coil and Indoor Coil** (where accessible)

**Inspect Wiring and Tighten Connections**

**Check & Change Air Filter** (customer supplied)

**Clear Condensate Drain Line**

**Inspect Refrigerant Line Connections**

**Check Refrigerant Charge and Thermostat** (for proper operation)

**Check Amp Draw**(of compressor, condenser & blower motor)

**\* Covered Parts**

## Heat Pumps

(Heat Pumps operate in a similar manner to air conditioners, therefore our Heat Pump Maintenance Plan includes the same services provided in our Air Conditioning Maintenance Agreement)

## Gas Heaters

## Propane Heaters

Our maintenance plan for gas and propane heaters include the following:

**20% Off Any Service Invoice**

**Credit Towards Upgrade / Replacement**

**Same Day Emergency Service**

**No Overtime Charges** (nights, weekends or holidays)

**Brush and vacuum furnace or boiler, smoke pipe, and chimney base.**

**\* Covered Parts**

**Lubricate all motors and bearings**

**Replace nozzle or jets as required**

**Inspect, clean and adjust burner and controls**

**Perform efficiency tests** (to assure clean burning, and safe efficient operation)

### \* Covered Parts 20% Discount

(Only Gas AC and Heat Pump maintenance plans)

Low Pressure Switch	Blower Belt
Run Capacitor	Air Handler Circuit Board
High Pressure Switch	Relays
Start Capacitor	Transformer
Condenser Motor	Condensate Pump
Condenser Fan Blade	Wiring , Motor Protector
Contactors	Condensate Pan
Blower Control	Hard Start Kit

### Time and Material

For all COCHRAN OIL COMPANY customers and FEDERAL MECHANICAL customers, service is provided on a time and materials basis. Contract customers will be given priority.

### Contract Conditions

To keep contracts and agreements in force, customer (owner and tenant) must pay for all fuel oil, parts, labor and all other chargeable items when due. No one other than a company authorized service technician is to service any covered burners or equipment. No refund or credit will be provided for premature termination. If any other company or individual works on the covered unit the contract becomes null and void and Service will be provided on a time and material basis.

In addition to the above conditions all heating oil must be purchased from COCHRAN OIL CO. for the covered oil heater or the contract will be null and void.

### This Agreement Does Not Include:

1. Labor or parts needed as a result of an act of God, war or other abnormal occurrences or situations such as: fire, flood, water damage lightning, freezing power failure, fuel run-outs, when account is in arrears, or not on automatic delivery; blown fuses, circuit breaker or emergency switch in the "off" position, improper thermostat settings; frozen oil lines, dirty air filters; abnormal water conditions; failure to maintain proper waterboiler level; opening of feed valves; purging air from baseboards/radiators; blocked or faulty chimneys; and other call that does not relate to parts or service identified as covered such as:
2. any plumbing or electrical wiring that is not part of the covered heating system; any piping, equipment, or wiring that is not fully accessible.
3. Any guarantee that the existing heating system has the ability to supply the amount of heat and hot water that may be desired. We will not be liable for damages resulting from heat failure in a vacant or unoccupied home, weather such damage results from burner failure or lack of fuel, as vacant property should be prudently inspected daily by the property owner or owner's agent. Acceptance does not obligate the company for secondary damages, loss caused by tank or oil line leakage, malfunction, or inability to render service, provide parts due to situations beyond our control.